

- |   |  |   |   |   |
|---|--|---|---|---|
| <input type="checkbox"/> Geelong<br>03 5223 1550    | <input type="checkbox"/> Malvern<br>03 9508 2600 | <input type="checkbox"/> Monash<br>03 9684 3655 | <input type="checkbox"/> RMIT<br>03 9654 8111 | <input type="checkbox"/> South Melb<br>03 9684 3600 |
| <input type="checkbox"/> Crows Nest<br>02 9951 7979 | <input type="checkbox"/> UNSW<br>02 9385 2377    | <input type="checkbox"/> UTS<br>02 9951 7940    |   |   |

Job Number \_\_\_\_\_

Engineer \_\_\_\_\_

Customer Code \_\_\_\_\_

Booked By \_\_\_\_\_ Date In \_\_\_\_\_ Time In \_\_\_\_\_

Customer \_\_\_\_\_

Address \_\_\_\_\_ Suburb \_\_\_\_\_

State \_\_\_\_\_ P/Code \_\_\_\_\_ Daytime Phone \_\_\_\_\_ Contact Person \_\_\_\_\_

Mobile \_\_\_\_\_ Email \_\_\_\_\_

Please contact me via SMS regarding my job status Fax \_\_\_\_\_

Service Job Arrival  Pick-Up From Customer  Courier  Staff Member \_\_\_\_\_

Service Job Departure  Pick-Up From Service Dept  Courier  Onsite Return

Product Details \_\_\_\_\_ Serial Number \_\_\_\_\_

\_\_\_\_\_

Third Party Items Yes:  No:  Details \_\_\_\_\_

Power Adapter or Cord  Packaging/Box  Carry Bag  Software

Description Of Fault/Repair Required (Any Marks Or Damage To Be Detailed In Fault Description)

\_\_\_\_\_

\_\_\_\_\_

\_\_\_\_\_

Computer Username \_\_\_\_\_ Computer Password \_\_\_\_\_

**SERVICE CALL TYPE**

Priority\*

Quote Only\*

Warranty\*\*  
Expiry Date / /

AppleCare  
Expiry Date / /

Service Warranty

Repeat Service  
Date / /

Contract

\*Charge applies  
\*\*Proof of warranty must be provided

**PLEASE INSTRUCT US ON THE ACTIONS YOU WOULD LIKE TAKEN WITH REGARDS TO YOUR DATA:**

- The data is fully backed up or not essential, so it need not be retained
- Please make every effort to retain data but it is not crucial
- Data is essential – please contact me before proceeding if you are aware that there is a possibility that data may be lost.
- Please backup or recover my data. I understand that there is a charge for this and that data recovery is not always possible.

**SERVICE AUTHORISATION**

A minimum \$69 quote fee applies for all out of warranty repairs. I authorise Computers Now to carry out at my cost repairs and/or maintenance to the equipment listed of this form, and any other work considered necessary for proper functionality, at the current rates for the parts & labour used.

Computers Now Pty Ltd will not be responsible for any loss or damage to the equipment, its accessories, software or data howsoever caused. Any claim for faulty workmanship shall be limited solely to the rectification at no charge of the faulty work, no claim for loss consequential or otherwise being admissible.

The customer understands that uncollected goods provisions may apply. Minimum charges apply for all work carried out by Computers Now. Credit will only be extended to approved account holders. Proof of warranty MUST be provide to claim warranty credit. Warranty on repairs is 90 days from date of invoice unless otherwise specified.

**ON LODGEMENT**

I have read the Service Authorisation above and agree to its terms and conditions.

CUSTOMER SIGNATURE: \_\_\_\_\_ DATE: \_\_\_\_\_

**SERVICE USE ONLY**

Quote Number \_\_\_\_\_

Notes \_\_\_\_\_ Customer's Order Number \_\_\_\_\_

\_\_\_\_\_

\_\_\_\_\_

\_\_\_\_\_

