

IPOD SERVICE REQUEST FORM

Date ___/___/___ Time ___:___ Job Number _____

- | | | | | |
|---|--|---|---|---|
| <input type="checkbox"/> Geelong
03 5223 1550 | <input type="checkbox"/> Malvern
03 9508 2600 | <input type="checkbox"/> Monash
03 9684 3655 | <input type="checkbox"/> RMIT
03 9654 8111 | <input type="checkbox"/> South Melb
03 9684 3600 |
| <input type="checkbox"/> Crows Nest
02 9951 7979 | <input type="checkbox"/> UNSW
02 9385 2377 | <input type="checkbox"/> UTS
02 9951 7940 | | |

Customer Name _____

Phone Number W/H _____ M _____

SMS status Please contact me via SMS regarding my job status.

email _____

Address _____

Suburb _____ State _____ Postcode _____

IPOD REQUIRING SERVICE (We only require and accept the items requiring service)

iPod serial number (on case at rear) _____

iPod size _____

iPod colour _____

iPod type (please circle) Shuffle Clip Nano Touch Classic

iPod Passcode _____ (iPod Touch only)

ACCESSORIES REQUIRING SERVICE

- | | | |
|--------------------|-----|----|
| iPod Headphones | Yes | No |
| iPod Remote | Yes | No |
| iPod Dock | Yes | No |
| iPod Power Adapter | USB | No |
| iPod Cable | USB | No |

Detailed Fault Description (Any Marks Or Damage To Be Detailed In Fault Description) :

ABOUT THE IPOD OR ACCESSORY

I Have Tried : Reset Restart Reinstall Restore None of these

Purchased From : Computers Now Other _____

Applecare Purchased : Yes No Unsure

I have read the Service Authorisation & by signing below I agree to its terms & conditions.

For testing purposes I understand that all music and data will be deleted and the iPod returned to factory setting. NO BACKUP OF THE DATA WILL BE MADE.

CUSTOMER SIGNATURE _____ **DATE** ___/___/___

SERVICE AUTHORISATION

A minimum **\$33 quote fee** applies for all out of warranty repairs. I authorise Computers Now to carry out at my cost repairs and/or maintenance to the equipment listed of this form, and any other work considered necessary for proper functionality, at the current rates for the parts & labour used.

Computers Now Pty Ltd will not be responsible for any loss or damage to the equipment, its accessories, software or data howsoever caused. Any claim for faulty workmanship shall be limited solely to the rectification at no charge of the faulty work, no claim for loss consequential or otherwise being admissible.

The customer agrees that the equipment recorded above is a total listing of the goods delivered. The customer understands that uncollected goods provisions may apply. Minimum charges apply for all work carried out by Computers Now. Credit will only be extended to approved account holders. Proof of warranty **MUST** be provide to claim warranty credit. Warranty on parts is 90 days from date of collection unless otherwise specified.

COMPUTERS NOW SERVICE SECTION (Computers Now service to complete)

Customer Code	_____		
Booked In By	_____	Technician	_____
Warranty Status	Out / In	Expiry Date	___/___/___
Chargeable Status	Yes	\$33 Quote	No
Proof Of Purchase	Provided		No
Marks Checked	Yes		No
Packaging Left	Yes		No

Inspection Report

