

SERVICE CENTRE SERVICES

HOURLY PRICING SCHEDULE

1300 366 557

Email: servicedesk@compnow.com.au
Online: www.compnow.com.au/support

In-house Technical Services

Product	Comments	Price (inc GST)
In-house Technical Services (p/hr)	For all in-house repair or service work, excluding warranty repairs	\$176.00
Quotation Fee	Diagnosis & quotation only, excludes warranty repairs	\$88.00
Quality Assurance Level 1	RAM installation only	\$66.00
Quality Assurance Level 2	RAM installation, OS install, Software & Firmware updates	\$82.50
Quality Assurance Level 3	RAM & Hard Drive installation, OS install, Software & Firmware updates	\$110.00

CompNow Technical Services provides our customers with efficient service centres located in each of our locations. Simply bring your faulty equipment in during office hours, and we will be able to advise on repair options and estimated turn arounds.

As well as providing in-house repairs, CompNow can deploy engineers onsite to your business, for a range of services.

To start a repair booking : www.compnow.com.au/support - please have your serial number handy

For more information about our Onsite Engineering Services : www.compnow.com.au/capabilities/#technical-engineering

To request Onsite Engineering Services : www.compnow.com.au/contact-us

Terms & Conditions

All hours are standard business hours as shown on our website. Up to 24/7 rates available by agreement. For larger custom configuration & installation CompNow can provide a scope of work document. 20th September 2019. E&OE. We reserve the right to alter pricing and services at any time.

National 1300 COMPNOW

Adelaide 08 8133 8000
Brisbane 07 3613 5100
Cairns 07 3613 5114

sales@compnow.com.au

Melbourne 03 9684 3600
Perth 08 6255 4400
Sydney 02 9951 7979



Customised procurement, deployment and support services for Education, Government & Business.

OFFICIAL IT SUPPLIER

OFFICIAL PARTNER