

### In-house Technical Services

Product	Comments	Price (inc GST)
<b>In-house Technical Services (p/hr)</b>	For all in-house repair or service work, excluding warranty repairs	<b>\$176.00</b>
<b>Quotation Fee</b>	Diagnosis & quotation only, excludes warranty repairs	<b>\$88.00</b>
<b>Quality Assurance Level 1</b>	RAM installation only	<b>\$66.00</b>
<b>Quality Assurance Level 2</b>	RAM installation, OS install, Software & Firmware updates	<b>\$82.50</b>
<b>Quality Assurance Level 3</b>	RAM & Hard Drive installation, OS install, Software & Firmware updates	<b>\$110.00</b>

CompNow Technical Services provides our customers with efficient service centres located in each of our locations. Simply bring your faulty equipment in during office hours, and we will be able to advise on repair options and estimated turn arounds.

As well as providing in-house repairs, CompNow can deploy engineers onsite to your business, for a range of services.

**To start a repair booking : [www.compnow.com.au/support](http://www.compnow.com.au/support) - please have your serial number handy**

**Call: 1300 366 557**

Email: [servicedesk@compnow.com.au](mailto:servicedesk@compnow.com.au)

Online: [www.compnow.com.au/support](http://www.compnow.com.au/support)

**For more information about our Onsite Engineering Services :**

[www.compnow.com.au/capabilities/#technical-engineering](http://www.compnow.com.au/capabilities/#technical-engineering)

**To request Onsite Engineering Services :**

[www.compnow.com.au/contact-us](http://www.compnow.com.au/contact-us)

#### Terms & Conditions

All hours are standard business hours as shown on our website. Up to 24/7 rates available by agreement. For larger custom configuration & installation CompNow can provide a scope of work document. 4th May 2021. E&OE. We reserve the right to alter pricing and services at any time.