

COMPNOW + TRIPLEPLAY IPTV

THE NEXT GENERATION EXPERIENCE WITH COMPNOW IP TELEVISION (IPTV) SOLUTIONS



Call today to find out how CompNow's IPTV solution is the next generation AV/IT solution for IPTV content delivery.

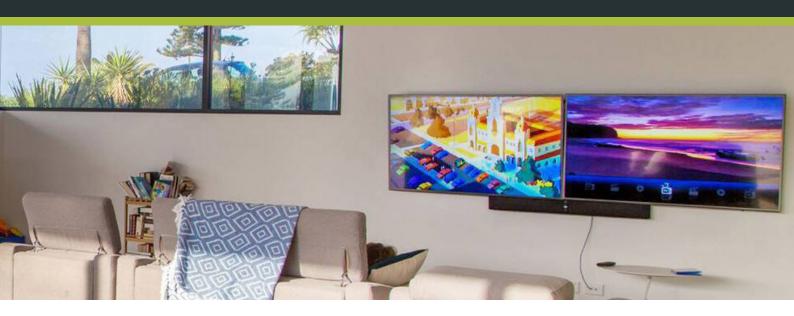








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COMPNOW IP TELEVISION (IPTV) SOLUTIONS

CompNow and TripleTV, our enterprise IPTV headend platform, allows the capture and ingest of content from a wide range of sources, encoding and redistributing them across an IP network to our Digital Signage screens, desktop video app, Interactive IPTV Portal, mobile IPTV application or as a standalone TV feed. With Integrated digital signage, delivery to STB, smart TV, tablet, PC & mobile, providing a full 4K workflow.

IP TELEVISION IPTV

CompNows's product suite is fully integrated and easy to manage via Tripleplay content management platform. Browser based management pages allow users to easily access, update and control different content types and dynamically deliver these to digital signage displays, mobile devices, desktops and interactive touchscreen displays. TripleTV IPTV headend platform, allows the capture and ingest of content from a wide range of sources, encoding and redistributing them across an IP network to digital signage screens, desktops, mobile devices and Tripleplay's Interactive IPTV Portal. The Interactive IPTV Portal is the perfect in room entertainment TV Portal for guests. The Portal is fully customisable with multiple theme options it also includes VOD, Live TV, EPG display, can ingest local data feeds and integrates into room control and multiple PMS.

Customizable and available in a number of standard styles, the Tripleplay Interactive IPTV Portal is a perfect solution for hotel TV deployments, residential TV systems, corporate boxes, care homes, hospital bedside TV systems, military and commercial vessels and mining complexes.

SLEEK, SMART AND MOBILE FRIENDLY INTERACTIVE IPTV DELIVERY

Tripleplay's Interactive IPTV Solution enables guests to access a variety of site information including media and video content such as live TV and VoD. With built-in Chromecast support, this solution is a true BYOD/ BYOC platform and integrates with Property Management Systems (PMS) δ room control systems for additional functionality.













FEATURE RICH GUEST ROOM ENTERTAINMENT SOLUTION

As well as standard TV facilities, the Tripleplay solution also enables users to utilise Smart TV apps through our portal, access content on their own devices (BYOD) and share their own content with the Smart TV (BYOC). A truly interactive hotel TV portal solution, through the portal, users can check in and out of hotel rooms, check local news, weather and travel information, book on-site facilities and stream their own Netflix TV and movie content.

GOOGLE CHROMECAST SUPPORT: STREAM YOUR OWN TV AND MOVIES

Tripleplay IPTV service will provide greater integration of services from the Hotel over data, managed through front of house with external system support and ongoing annual updates

DIGITAL SIGNAGE

Tripleplay's TripleSign Digital Signage is a fully integrated digital signage platform that allows users to dynamically control, update and deliver digital and video communications to a variety of end devices. The platform has a wide array of features including 4k video and graphics, integrated IPTV, built-in content management system, interactive touchscreen capabilities and many more.

STAND-OUT FEATURES OF OUR INTERACTIVE HOTEL TV PORTAL

- Integration into most Property Management Systems (PMS)
- Bring Your Own Device (BYOD) and Bring Your Own Content (BYOC)
- Utilize Smart TV apps
- Flexible Delivery to Smart TV or Set Top Box (STB)
- Access Live TV from multiple sources
- Access to Stored Movie, Music and VoD Content





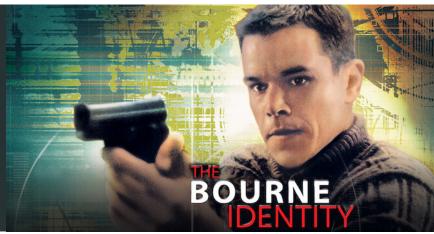






PORTAL FEATURE EXAMPLES

- Video On Demand (optional)
- Movie Pause, Resume, FF and RW
- Various movie packs available
- Latest, release and Library content



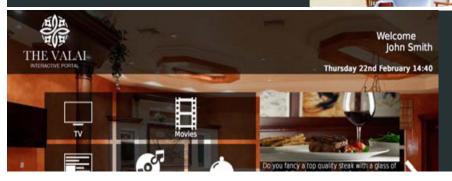


Hotel Menus

- Property compendiums
- Information for laptop Wi-Fi access
- Hotel functions / Events Channels
- Guest messaging
- VIP group coding

- The 'Property Services' portals
- Property Information
- Property Directory
- View bill
- Room Service (optional integration currently email format only)





 TV interface, configured to customer specification







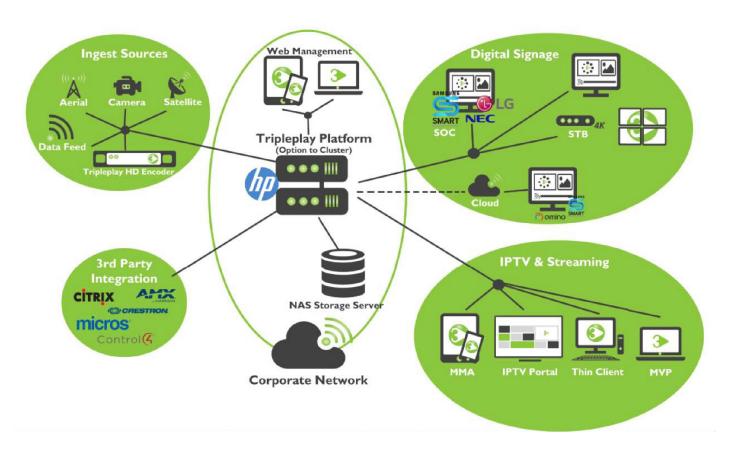


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NATIONAL INTEGRATION CAPABILITY

CompNow and Tripleplay's bespoke end-to-end IPTV solution, with Terrestrial TV, Satellite TV, EPG, Foxtel, EPG, PVR recording / playback, Digital signage, VOD and Chromecast capability.

System overview diagram: An IP based in-room TV entertainment / communications solution by way of supported smart* TVs. An IPTV management system that will be accompanying an existing property HSIA and guest WiFi network service. CompNow ensures the proper technical and commercial co-ordination of the various teams involved in the rollout of an IPTV solution supplied.



NATIONAL CUSTOMER BASE

Bespoke end-to-end IPTV & Digital Signage solution's to suite all size of customers













































OPTIONAL FUNCTIONALITY

PVR

Personal Video recording through the EPG TV guide on screen. Guest can select programs through the guide and select record function to them what their own recorded content at a later time during their stay. The recordings are cleared on check out - included

BYOC and BYOD

Change Source (a default included option) for connection of other HDMI devices for content playback

HLS

HLS Mobility & Live Streaming (not included in proposal BOM) HLS streams to Mobile Devices for consideration (additional server SW/HW required). You provide the device or let the guest use their own. Let parents watch the news on the TV while their children watch a cartoon on their mobile or tablet. A dedicated HLS streaming server delivers: - optional not included

VOD

Video on Demand Delivery of current and library movie release integrated with PMS for on screen purchase, updated monthly included but optional

PMS

Based on Hotel management requirement an option for guest checkin integration for Welcome Guest name, VIP group codes, room bills and express checkout.

- Selection of Live FTA channels
- ✓ Selection of Movies options with VOD
- Customized Apps
- Fully branded for the property
- Later iOS only and certain Android operating systemPVR











INTEGRATION SERVICES

COMPUTERS NOW HAS ONE OF THE LARGEST SERVICE & INTEGRATION TEAMS IN AUSTRALIA

With over 100 technical staff spread across multiple locations, typical technical services provided as follows:

- Helpdesk and onsite support
- Multiple ISP Connections
- Integrations with Windows environments
- Content filtering
- Enterprise Server, storage and network installations
- IPTV

- Audio Visual & Collaboration solutions and installations
- Backup and disaster recovery workflows
- Remote support Help Desk services
- Site audits with reporting & strategic planning

Our technical staff have a vast knowledge base & hold many certifications and qualifications, some examples:

- Cisco Certified Network Associate (CCNA)
- Extreme Networks Certified Specialist Wireless (ENCS-Wireless)
- Appliance Testing & Tagging (AS/NZ3760)
- Apple Certified Macintosh Technician (ACMT)
- Apple Certified Help Desk Specialist (ACHDS)
- Apple Certified Systems Administrator (ACSA)

- Casper Certified Integrator (CCI)
- Xirrus Certified Wireless Technician (XCWT)
- Microsoft Certified Systems Engineer (MCSE)
- Microsoft Solution Provider (MSP)
- Tripleplay Centos Interface programming
- HP Commercial Desktops, Workstations & Notebooks

CompNow - Tripleplay IPTV recent site deployments:

- Indigo Hotel Adelaide 165 endpoints
- Intercontinental Perth 260 endpoints
- Silkari Hotel 426 endpoints

- Intercontinental Hayman Island 170 endpoints
- Crown Resorts WA, VIC, 6 hotels 6000+ endpoints
- Old Clare Hotel NSW 85 endpoints

















CASE STUDIES











When the fitout for the innovative Sargood on Collaroy was being specified, the requirement for the screening option was that it would be something more than just a TV for watching movies.

The in-room displays were also to be part of a fully accessible system, with iPad driven automation of the suites' features such as heating, lighting and curtains.

The vision of Sargood is to allow those with SCI to enjoy time with their family, learn and take part in activities with their peers, all in a fully accessible, beautifully appointed property with top

James Dakin Resort Manager, Sargood on Collaroy

of the line equipment.







IPTV COMPLEMENTS THE FULL GUEST EXPERIENCE AT SILKARI SUITES

In-room displays now have multiple functions, beyond being a 'simple' TV. These fast, digital technologies are an important element of Silkari Suite's drive to create a differentiated guest experience, while minimising operational overheads.

Silkari's apartments were connected to pay and free to air television channels via a single data-driven network, with services managed and supported by CompNow's Tripleplay IPTV solution.



We were looking for an inroom television — for both free to air & payTV — and hotel information display solution that would be easy to operate for both our guests & our staff.

Markus Sigmann Director of Hotels, Silkari Suite





