



**1300 366 557**



**servicedesk@  
compnow.com.au**



**cnow.link/support**

### Service Conditions

All transactions between you and Compnow (ABN 48 592 886 118) or related entities are subject to our Terms and Conditions (Terms). We reserve the right to alter pricing and services at any time. March 2023. E&OE. You acknowledge that you have read and agree to the Terms available at [cnow.link/terms](https://cnow.link/terms)

**1300 COMPNOW**

**sales@compnow.com.au**

## Service Centre Services Hourly Pricing Schedule

### In-house Technical Services

Product	Comments	Price inc GST
<b>In-house Technical Services (p/hr)</b>	For all in-house repair or service work, excluding warranty repairs	<b>\$198.00</b>
<b>Quotation Fee</b>	Diagnosis & quotation only, excludes warranty repairs	<b>\$99.00</b>
<b>Quality Assurance Level 1</b>	RAM installation only	<b>\$66.00</b>
<b>Quality Assurance Level 2</b>	RAM installation, OS install, Software & Firmware updates	<b>\$82.50</b>
<b>Quality Assurance Level 3</b>	RAM & Hard Drive installation, OS install, Software & Firmware updates	<b>\$110.00</b>

Compnow Technical Services provides our customers with efficient service centres located in each of our locations. Simply bring your faulty equipment in during office hours, and we will be able to advise on repair options and estimated turn arounds.

As well as providing in-house repairs, Compnow can deploy engineers onsite to your business, for a range of services.

### To start a repair booking

**[cnow.link/support](https://cnow.link/support)**

Please have your serial number handy.

### More information

**For information about our Compnow Protect Insurance:**  
[cnow.link/protect](https://cnow.link/protect)

**For information about our Apple Repair Services:**  
[cnow.link/apple-repairs](https://cnow.link/apple-repairs)

**For information about our Compnow Care plan Extended Warranty:**  
[cnow.link/careplan](https://cnow.link/careplan)

**For information about our Microsoft Surface Repair Services:**  
[cnow.link/surface-repairs](https://cnow.link/surface-repairs)